

**About the Program...**

Specialized Telecommunications Assistance Program (STAP) is a voucher program that provides financial assistance for the purchase of specialized assistive equipment or services for individuals whose disability interferes with their ability to access the telephone network. The program was devised to assist individuals with disabilities to obtain specialized telecommunications devices or services. Originally the STAP program targeted four main disability groups; deaf, hard of hearing/late deafened, deaf-blind and speech impaired. The program has since been expanded to include any disability that interferes with the individual's ability to access the telephone system. CAAG provides an equipment demonstration room centrally located in each office location. Contact us for an appointment.

**About our Specialists...****Christopher Conway****Houston—Region 6**

Christopher is the STAP (Specialized Telecommunications Assistance Program) Specialist. He is employed by CAAG as the STAP representative for DARS—DHHS, Region 6, comprised of Harris County and the twelve neighboring counties.

Christopher has seven years experience working with persons with disabilities and has provided services for diverse populations. You can contact Chris at [chris.conway@caag4.com](mailto:chris.conway@caag4.com).

**Kimberly Belk****Midland—Region 9**

Kimberly Belk is the STAP (Specialized Telecommunications Assistance Program) specialist in the Midland/Odessa/Permian Basin area of West Texas. Kimberly understands from her own personal experience, and as a trained STAP Specialist, how hearing loss can affect one's life, family, relationships and work. You can contact Kimberly at [kimberly.belk@caag4.com](mailto:kimberly.belk@caag4.com).

**The DHHS Specialist Programs are funded by:**

Texas DARS (Department of Assistive and Rehabilitative Services) - Office for Deaf and Hard of Hearing Services (DHHS).



**Offices located in Houston, Beaumont,  
Midland and McAllen , TX  
Toll Free 1-866-353-7268**

**Contact Us...**

By appointment, our specialists are available in our offices to assist you in selecting a telecommunication device that best suits your particular needs, help you fill out the required application and certify eligibility.

