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**For Immediate Release**

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**CAAG'S VIDEO REMOTE INTERPRETING REVOLUTIONIZES  
INTERPRETING SERVICES FOR DEAF AND HARD OF HEARING**

*Provides an Efficient, Cost-effective Way for Companies and Industry to Appeal to Deaf  
and Hard of Hearing Consumers*

Houston, TX (August 11, 2009) –Millions of Americans are Deaf or Hard of Hearing and communicating with them both efficiently and cost-effectively has for many years challenged business, education and law enforcement communities, to name a few.

Houston-based Communication Access Ability Group (CAAG) has unveiled a revolutionary new suite of products and services that meet and overcome this challenge.

CAAG's Video Remote Interpreting (VRI) uses real-time video conferencing that allows for speedier access to quality interpreting services provided by certified sign language interpreters, removing the barriers to effective communication that exist between those who are hearing and those who are Deaf or Hard of Hearing.

VRI saves businesses, educational institutions, governments, hospitals and medical facilities money and time, an estimated savings of 15 percent to 20 percent.

VRI is easy to use and set up. A high-speed Internet connection and a good quality web-cam or other video conferencing equipment is all that is required to access CAAG VRI and to connect with a certified sign language interpreter. Interpreters can be scheduled as needed and are available 24/7 to provide communication access in a near-limitless array of situations and circumstances such as a medical consultation between a hearing physician and a deaf patient, academic instruction of a deaf student by a hearing professor, or a police interview involving a hearing law enforcement officer and a hard of hearing victim.

“We think VRI drastically changes the way many business, educational, and healthcare entities communicate with individuals who are deaf and hard of hearing,” said Rita Lee Wedgeworth,

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Partner, CAAG. “Those who use VRI demonstrate a commitment to serving the larger community by including its deaf and hard of hearing members and a willingness to comply both with state regulations concerning issues of equal access and/or accommodation and with those federal mandates set forth in The Americans with Disabilities Act.”

“VRI’s potential is exciting,” said Larry Rideaux, Associate Vice-Chancellor Lone Star College System. “As it is adopted in the future, VRI will enhance the communication services offered to our Deaf and Hard of hearing students.”

#### **About CAAG**

Founded in 2001 by Hancock, Jahn, Lee & Puckett, LLC, Communication Access Ability Group is a full service sign language interpreter agency for the 21<sup>st</sup> century and beyond. We pride ourselves in our ability to be a premier provider of communication and advocacy services for the Deaf and Hard of Hearing through innovation, advanced technologies and the highest ethical standards.

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