

Video Remote Interpreting (VRI)

What is VRI?

Video Remote Interpreting (VRI) is the latest advance in technology allowing clients who are Deaf and Hard of Hearing to fully communicate through the use of a certified sign language interpreter via broadband internet and web-based software or equipment.

Background: Who is Communication Access Ability Group (CAAG)?

Communication Access Ability Group, also known as CAAG, is a leading provider of communication and interpreting services for people who are Deaf or Hard of Hearing. CAAG offers a full range of platforms and services designed specifically for either ongoing or one-time business needs.

Venue Uses/Accommodations

- Classrooms
- Lecture Halls
- Courtrooms
- Law Enforcement
- Holding Areas
- Medical Offices
- Emergency rooms
- Retail Settings
- Banking and Lending
- Staff Meetings
- Job Training
- Seminars/Conferences

Benefits

- Cost efficient—costs are 15%-20% less than other methods
- Eliminates travel expenses and saves time
- Easy to use
- Compatible with most venues
- Maximizes experience and level of comfort
- Flexible equipment compatibility
- Guaranteed assignment and network confidentiality

VRI - The Basics & Requirements

- H.323 compliance (a video conferencing based protocol)
- Device registration with CAAG's gatekeeper
- High-speed internet, with a minimum of 384K available bandwidth per device in operation on your network
- IT Tech support to enable certain video ports in firewalls (necessity depends on network configuration)

Need a Demo? Contact Micah Hirschfield at Fleishman-Hillard at (713) 513-9516 or Micah.Hirschfield@Fleishman.com

